

# **Standard Operating Procedures (SOP -12/01)**

For **Protocol Deviation/Non-Compliance/Violation** 



#### 1. Purpose

The purpose of this Standard Operating Procedure (SOP) is to provide instructions for taking action and maintaining records that identify investigators/trial sites that fail to:

- Follow the procedures written in the approved protocol,
- Comply with national / international guidelines or procedures mandated by the Independent Ethics Committee (IEC) for the conduct of Clinical research
- Respond to the IEC requests regarding statutory, ethical, scientific or Administrative matters

### 2. Scope

This SOP applies to all IEC approved research protocols involving Clinical subjects.

#### 3. Responsibility

It is the responsibility of the IEC members/Chairperson to review and take action in the Full Board meeting. The designated member of the Secretariat is responsible for collecting and recording the Deviation/Non-compliance/Violation list (AF/01/01-SOP12/01)

# 4. Flow chart

No.	<u>Activity</u>	Responsibility
1	Detection of Protocol deviation / non-compliance / violation	IEC members / Secretariat
2	Noting protocol deviation / non-compliance / violation by the Secretariat	IEC members / Secretariat
3	Board discussion, decision and action	IEC members and Chairperson
4	Notify the Principal Investigator	IEC Secretariat, members and Chairperson
5	Keep records and follow up	IEC Secretariat



#### 5. Detailed instructions

#### 5.1 Detection of Protocol deviation/ non-compliance/ violation

The Protocol deviation/non-compliance/violation can be detected in any of the following ways:

- 1. The Independent Ethics Committee members performing monitoring of the project at trial site can detect protocol deviation/non-compliance/violation as the project may not be conducted as per protocol/as per national/international regulations.
- 2. The Secretariat can detect protocol deviation/non-compliance/violation from failure to comply with statutory requirements/failure to respond to requests from Independent Ethics Committee within reasonable time limit/failure to respond to communication made by Independent Ethics Committee.
- 3. The Principal Investigator himself may forward protocol deviation/non-compliance/violation reports to inform the Independent Ethics Committee.

#### 5.2 Noting protocol deviation / non-compliance / violation by the Secretariat

- The IEC members who have performed monitoring of a particular trial site and detect protocol deviation/non-compliance/violation will inform the Secretariat.
- The Administrative Officer will also include protocol deviation/noncompliance/violation from the project files/protocol deviation/noncompliance/violation letters forwarded by the Principal Investigator.
- Whenever protocol deviation / non-compliance / violation has been observed the Secretariat will ensure that the issues as well as the details of non-compliance involving research investigators are included in the agenda of the Full Board Independent Ethics Committee meeting.

#### 5.3 Board discussion, Decision and Action

- If the protocol deviation / non-compliance / violation is detected by IEC member during monitoring visit he/she will present the protocol deviation / non-compliance / violation information.
- If detected by Secretariat/forwarded by Principal Investigator, the Secretary will present the protocol deviation / non-compliance / violation information.
- The Chairperson/IEC members will review and will take any one of the following action in 'consensus'.
  - o Request the Principal Investigator not to perform such deviations/non-compliances/violations in future and follow Independent Ethics Committee recommendations.
  - o Suspend the study till information available
  - o Terminate approval of the current study



- o Refuse subsequent applications from an investigator cited for non-compliance.
- The IEC will take appropriate action depending upon the nature and severity of deviation / non-compliance/violation.
- This action is recorded on *AF/01/01-SOP12/01* by the Member Secretary.

#### 5.4 Notify the Principal Investigator

- The Secretariat will send a recommendation letter signed by the Independent Ethics Committee Chairperson to the Principal Investigator if the decision was 'request the Principal Investigator not to perform such deviations/non-compliances/violations in future'.
- The Secretariat will send a project suspension/termination letter signed by the Independent Ethics Committee Chairperson to the Principal Investigator if the decision was 'suspend the study till information available/terminate approval of the current study'.
- If the decision was 'refusal of subsequent project applications from the Principal Investigator, this notification letter signed by Independent Ethics Committee Chairperson will be sent to the Principal Investigator.
- The copy of Project suspension/ project termination/ Principal Investigator notification of refusal to accept application from him/her due to Non-compliance will also be sent to the DCGI/Sponsor.
- One copy of all the letters is kept in the project file by the Secretariat.

#### 5.5 Keep records and follow up

- The Secretariat will maintain a file that identifies investigators who are found to be non-compliant at monitoring visits or with national/international regulations or who fail to follow protocol approval stipulations or fail to respond to the IEC request for information/action.
- The Administrative Officer will keep a copy of all the letters in the "non-compliance" file. Store the file in the shelf with an appropriate label and follow up the action after a reasonable time.

#### 6.Glossary

Non-compliance / Violation

The IEC monitors whether investigators do not perform the study in compliance with the approved protocol, ICH GCP, FDA regulations and/or fail to respond to the IEC request for information/action.



# 7. References

- World Health Organization, Operational Guidelines for Ethics Committees that Review Biomedical Research, (Geneva 2000)www.who.int/tdr/publications/publications/ (lastaccessed 24 March 2008)
- 2. International Conference on Harmonization, Guidance on Good Clinical Practice (ICH GCP) 1996- <a href="http://www.ich.org/LOB/media/MEDIA482.pdf">http://www.ich.org/LOB/media/MEDIA482.pdf</a> (last accessed 24 March 2008)

## 8. Annex

ANNEX 1 AF01/01-SOP12/01 Deviation/Non-Compliance/Violation Record



# **Annex1** AF/01/01-SOP12/01

# **Deviation / Non-Compliance / Violation Record**

IEC Protocol no.: <b>FFF</b> / <b>FF</b> - <b>FF</b>	IEC meeting Date:		
Study Title:			
Investigator:	Contact No.:		
Trial site:			
Sponsor:	Contact No.:		
F Deviation from protocol	F Non-Compliance		
{ Major { Minor	F Violation		
Description:			
Found by:	Reported by:		
Date:	Date:		
<ul> <li>IEC Actions taken:</li> <li>F Request the Principal Investigator not to perform such deviations/non compliances/violations in future and follow Independent Ethics Committee recommendations.</li> <li>F Suspend the study till information available</li> <li>F Terminate approval of the current study</li> <li>F Refuse subsequent applications from an investigator cited for non-compliance.</li> </ul>			

Sign of IEC Chairperson